

Fox ITSM TRAINING SCHEDULE SEPTEMBER TO DECEMBER 2020



Click **ICONS** for more information

COURSE DELIVERY OPTIONS: We have a range of delivery options to suit all individual training preferences:



Courses delivered online utilizing streaming delivery formats



Access to digital content combined with online virtual training sessions



Onsite classroom training for an organization's staff



+27 (0)11 568 9755


+27 (0)73 156 9707



All of our course delivery is On-Demand to suit your personal schedule and needs

Please contact us at info@foxitsm.co.za for more information and pricing.





CLOUDTRAINER – VIRTUAL PUBLIC TRAINING DATES

 Access to digital course material and live virtual training delivery	DURATION	EXAM	VIRTUAL PLATFORM	OCT '20	NOV '20	DEC '20
ITIL® 4 Foundation	2 days	Web-proctored exam voucher	Google Meet	15-16	12-13	7-8
AgilePM® Foundation	2 days	Web-proctored exam voucher	Google Meet		26-27	
AgileBA® Foundation	2 days	Web-proctored exam voucher	Google Meet	19-20		3-4
COBIT® 2019 Foundation	2 days	Web-proctored exam voucher	TBA			7-8
Online web-proctored exam voucher issued after course completion. Exam can be taken at a date and time convenient to you.						





CLOUDTRAINER – DIY, SELF-PACED VIRTUAL & ONSITE CLASSROOM DELIVERY OPTIONS

All of our course delivery is On-Demand to suit your personal schedule and needs





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 SERVICE MANAGEMENT TRAINING	 Courses delivered online utilizing streaming delivery formats	 Access to digital content is combined with a personalized one-on-one online virtual session	 Onsite classroom training at your premises for 6 or more people
DURATION			
SIAM® Foundation Course - Service Integration and Management			
SIAM® Foundation	30 days online access	Completed at your own pace	2 ½ days
ITIL® V4 – IT Service Management			
ITIL® 4 Foundation	30 days online access	Completed at your own pace	2 days
ITIL® 4 Specialist: High Velocity IT (HVIT)	90 days online access	Not available	Not available
ITIL® 4 Specialist: Drive Stakeholder Value (DSV)	90 days online access	Not available	Not available
ITIL® 4 Specialist: Direct, Plan & Improve (DPI)	90 days online access	Not available	Not available
ITIL® 4 Specialist: Create, Deliver & Support (CDS)	90 days online access	Not available	Not available
ITIL® 4 Managing Professional Course Bundle (Above courses)	365 days online access	Not available	Not available
ITIL® 4 Transition to Managing Professional	90 days online access	Not available	Not available
Business Relationship Management Professional (BRMP®)			
Business Relationship Management Professional	30 days online access	Completed at your own pace	3 ½ days
Foundation certificate in DevOPS®			
DevOPS Foundation	30 days online access	Not available	Not available

CLOUDTRAINER – DIY, SELF-PACED VIRTUAL & ONSITE CLASSROOM DELIVERY OPTIONS

 AGILE®			
	Courses delivered online utilizing streaming delivery formats	Access to digital content is combined with a personalized one-on-one online virtual session	Onsite classroom training at your premises for 6 or more people
DURATION			
AgilePM® Project Management (You are required to have passed the AgilePM® Foundation exam to qualify for the AgilePM® Practitioner exam)			
AgilePM® Foundation	30 days online access	Completed at your own pace	2 days
AgilePM® Practitioner	Not available	Completed at your own pace	3 days
AgilePM® Fast Track (Foundation & Practitioner)	Not available	Completed at your own pace	5 days
AgileBA® Project Management (You are required to have passed the AgileBA® Foundation exam to qualify for the AgileBA® Practitioner exam)			
AgileBA® Foundation	Not available	Completed at your own pace	2 ½ days
AgileBA® Practitioner	Not available	Completed at your own pace	2 ½ days
AgileBA® Fast Track (Foundation & Practitioner)	Not available	Completed at your own pace	5 Days
AgileDS® Project Management (You are required to have passed the AgileDS® Foundation exam to qualify for the AgileDS® Practitioner exam)			
AgileDS® Foundation	Not available	Completed at your own pace	3 days
AgileDS® Practitioner	Not available	Completed at your own pace	2 days
AgileDS® Fast Track (Foundation & Practitioner)	Not available	Completed at your own pace	5 Days
The relevant Agile publication (e-book) is included in the Practitioner and Fast Track training only			
SCRUM Framework			
Agile SCRUM Foundation	30 days online access	Not available	Not available
SCRUM Master	Not available	Completed at your own pace	2 days
Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.			

CLOUDTRAINER – DIY, SELF-PACED VIRTUAL & ONSITE CLASSROOM DELIVERY OPTIONS

 ORGANISATIONAL CHANGE MANAGEMENT			
	Courses delivered online utilizing streaming delivery formats	Access to digital content is combined with a personalized one-on-one online virtual session	Onsite classroom training at your premises for 6 or more people
DURATION			
Stakeholder Engagement Foundation	Not available	Completed at your own pace	3 days
Change Management® (You are required to have passed the Change Management Foundation exam to qualify for the Practitioner exam)			
Change Management Foundation	Not available	Completed at your own pace	2 ½ days
Change Management Practitioner	Not available	Completed at your own pace	2 ½ days
Change Management Fast Track (Foundation & Practitioner)	Not available	Completed at your own pace	5 Days
The Stakeholder Engagement course includes the Practical People Engagement Publication and the Change Management Practitioner Course includes The Effective Change Manager’s Handbook			

 IT GOVERNANCE (COBIT®)			
	Courses delivered online utilizing streaming delivery formats	Access to digital content is combined with a personalized one-on-one online virtual session	Onsite classroom training at your premises for 6 or more people
DURATION			
COBIT® 2019 Foundation			
COBIT® 2019 Foundation	Not available	Completed at your own pace	2 days
Web-proctored exam vouchers issued after course completion			
COBIT® 5 Foundation			
COBIT 5 Foundation	30 days online access	Completed at your own pace	2 days
Web-proctored exam vouchers issued after course completion			

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