

FOX ITSM TRAINING SCHEDULE JANUARY TO DECEMBER 2021

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COURSE DELIVERY OPTIONS: We have a range of delivery options to suit all individual training preferences:



Courses delivered online
utilising streaming delivery
formats



Access to digital content
combined with online virtual
training sessions



Onsite classroom training
for an organization's staff



+27 (0)11 568 9755

+27 (0)73 156 9707

CLOUDTRAINER – VIRTUAL

JANUARY TO JUNE 2021 PUBLIC TRAINING DATES

All of our course delivery is On-Demand to suit your personal schedule and needs

Please contact us at info@foxitsm.co.za for more information and pricing.



Access to digital course material with live virtual training delivery

The courses listed below can also be delivered onsite at your premises for a minimum of 6 delegates

	DURATION	EXAM VOUCHER (ISSUED AFTER ATTENDANCE)	DELIVERY METHOD	Jan '21	Feb '21	Mar '21	Apr '21	May '21	Jun '21
ITIL® 4 Foundation	2 days	Web-proctored exam voucher	Virtual	18-19	22-23	18-19	22-23	24-25	28-29
AgilePM® Foundation	2 days	Web-proctored exam voucher	Virtual	25-26		8-9		10-11	
AgilePM® Practitioner	3 days	Web-proctored exam voucher	Virtual		8-10		19-21		7-9
AgilePM® Fast Track (FND & Practitioner)	5 days	Web-proctored exam vouchers	Virtual	25-26	8-10	8-9	19-21	10-11	7-9
AgileBA® Foundation	3 days	Web-proctored exam voucher	Virtual	20-22		1-3		3-5	
AgileBA® Practitioner	3 days	Web-proctored exam voucher	Virtual		1-3		12-14		31May-2Jun
AgileBA® Fast Track (FND & Practitioner)	6 days	Web-proctored exam vouchers	Virtual	20-22	1-3	1-3	12-14	3-5	31May-2Jun
AgileDS® Foundation	3 days	Web-proctored exam voucher	Virtual		24-26			12-14	
AgileDS® Practitioner	3 days	Web-proctored exam voucher	Virtual			10-12			30Jun-2Jul
AgileDS® Fast Track (FND & Practitioner)	6 days	Web-proctored exam vouchers	Virtual		24-26	10-12		12-14	30Jun-2Jul
Change Management Foundation	3 days	Web-proctored exam voucher	Virtual	27-29		15-17		17-19	
Change Management Practitioner	3 days	Web-proctored exam voucher	Virtual		15-17		28-30		21-23
Change Management Fast Track (FND & Practitioner)	6 days	Web-proctored exam vouchers	Virtual	27-29	15-17	15-17	28-30	17-19	21-23
SCRUM Master	2 days	Web-proctored exam voucher	Virtual		4-5			6-7	

Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.

IMPORTANT: Having passed the Agile and Change Management Foundation exam is a pre-requisite for the Practitioner exam.

CLOUDTRAINER – VIRTUAL JANUARY TO JUNE 2021 PUBLIC TRAINING DATES



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	DURATION	EXAM VOUCHER (ISSUED AFTER ATTENDANCE)	DELIVERY METHOD	Jan '21	Feb '21	Mar '21	Apr '21	May '21	Jun '21
Stakeholder Engagement Foundation	3 days	Web-proctored exam voucher	Virtual			29-31		26-28	
COBIT® 2019 Foundation	2 days	Web-proctored exam voucher	Virtual	25-26		15-16		24-25	
COBIT® 2019 Design & Implementation	2 days	Web-proctored exam voucher	Virtual		8-9	29-30			7-8
COBIT® 2019 Foundation Bridge	2 days	Web-proctored exam voucher	Virtual		18-19		15-16		10-11
Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.									

Having passed the COBIT Foundation exam is a pre-requisite for the COBIT 2019 Bridge and advanced courses and exams.

CLOUDTRAINER – VIRTUAL

JULY TO DECEMBER 2021 PUBLIC TRAINING DATES

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Access to digital course material with live virtual training delivery

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	DURATION	EXAM VOUCHER (ISSUED AFTER ATTENDANCE)	DELIVERY METHOD	Jul '21	Aug '21	Sep '21	Oct '21	Nov '21	Dec '21
ITIL® 4 Foundation	2 days	Web-proctored exam voucher	Virtual	26-27	23-24	20-21	25-26	22-23	9-10
AgilePM® Foundation	2 days	Web-proctored exam voucher	Virtual	12-13		6-7		8-9	
AgilePM® Practitioner	3 days	Web-proctored exam voucher	Virtual		11-13		11-13		6-8
AgilePM® Fast Track (FND & Practitioner)	5 days	Web-proctored exam vouchers	Virtual	FND 12-13 Jul PRAC 11-13 Aug		FND 6-7 Sep PRAC 11-13 Oct		FND 8-9 Nov PRAC 6-8 Dec	
AgileBA® Foundation	3 days	Web-proctored exam voucher	Virtual	5-7		30 Aug- 1Sep		1-3	
AgileBA® Practitioner	3 days	Web-proctored exam voucher	Virtual		2-4		4-6		29 Nov- 1Dec
AgileBA® Fast Track (FND & Practitioner)	6 days	Web-proctored exam vouchers	Virtual	FND 5-7 Jul PRAC 2-4 Aug		FND 30 Aug-1 Sep PRAC 4-6 OCT		FND 1-3 Nov PRAC 29 Nov-1Dec	
AgileDS® Foundation	3 days	Web-proctored exam voucher	Virtual		25-27		27-29		
AgileDS® Practitioner	3 days	Web-proctored exam voucher	Virtual			27-29		24-26	
AgileDS® Fast Track (FND & Practitioner)	6 days	Web-proctored exam vouchers	Virtual		FND 25-27 Aug PRAC 27-29 Sep		FND 27-29 Oct PRAC 24-26 Nov		
Change Management Foundation	3 days	Web-proctored exam voucher	Virtual	19-21		13-15		15-17	
Change Management Practitioner	3 days	Web-proctored exam voucher	Virtual		16-18		18-20		13-15
Change Management Fast Track (FND & Practitioner)	6 days	Web-proctored exam vouchers	Virtual	FND 19-21 Jul PRAC 16-18 Aug		FND 13-15 Sep PRAC 18-20 Oct		FND 15-17 Nov PRAC 13-15 Dec	
SCRUM Master	2 days	Web-proctored exam voucher	Virtual		19-20			4-5	

Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.

IMPORTANT: Having passed the Agile and Change Management Foundation exam is a pre-requisite for the Practitioner exam.

CLOUDTRAINER – VIRTUAL JULY TO DECEMBER 2021 PUBLIC TRAINING DATES



Access to digital course material with live virtual training delivery

The courses listed below can also be delivered onsite at your premises for a minimum of 6 delegates


	DURATION	EXAM VOUCHER (ISSUED AFTER ATTENDANCE)	DELIVERY METHOD	Jul '21	Aug '21	Sep '21	Oct '21	Nov '21	Dec '21
Stakeholder Engagement Foundation	3 days	Web-proctored exam voucher	Virtual	14-16		8-10		10-12	
SIAM® Foundation	3 days	Web-proctored exam voucher	Virtual	28-30		27-29		24-26	
COBIT® 2019 Foundation	2 days	Web-proctored exam voucher	Virtual	26-27		27-28			
COBIT® 2019 Design & Implementation	2 days	Web-proctored exam voucher	Virtual		23-24			21-22	
COBIT® 2019 Foundation Bridge	2 days	Web-proctored exam voucher	Virtual		5-6		14-15		2-3
Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.									

Having passed the COBIT Foundation exam is a pre-requisite for the COBIT 2019 Bridge and advanced courses and exams.

CLOUDTRAINER – DIY, SELF-PACED COURSES

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 Online courses utilising streaming delivery formats	DURATION	EXAM VOUCHER (ISSUED AFTER COMPLETION)
ITIL® 4 Foundation	30 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: High Velocity IT (HVIT)	90 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: Drive Stakeholder Value (DSV)	90 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: Direct, Plan & Improve (DPI)	90 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: Create, Deliver & Support (CDS)	90 days online access	Web-proctored exam voucher
ITIL® 4 Managing Professional Course Bundle (Above courses)	365 days online access	Web-proctored exam voucher
ITIL® 4 Transition to Managing Professional	90 days online access	Web-proctored exam voucher
SIAM® Foundation	30 days online access	Web-proctored exam voucher
Business Relationship Management Professional (BRMP)	90 days online access	Web-proctored exam voucher
DevOPS Foundation	30 days online access	Web-proctored exam voucher
Agile Project Management Foundation	30 days online access	Web-proctored exam voucher
Agile SCRUM Foundation	30 days online access	Web-proctored exam voucher
ISO/IEC 20000 Foundation	30 days online access	Web-proctored exam voucher
COBIT 5 Foundation	30 days online access	Web-proctored exam voucher
Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.		

IMPORTANT: Having passed the ITIL 4 Foundation exam is a pre-requisite for the ITIL 4 Specialist exams.
A certificate/proof of completion is required to book your exam.



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