

FOX ITSM TRAINING SCHEDULE JANUARY TO DECEMBER 2022

Click **ICONS** for more information

COURSE DELIVERY OPTIONS: We have a range of delivery options to suit all individual training preferences:



Courses delivered online
utilising streaming delivery
formats



Access to digital content
combined with online virtual
training sessions



Onsite classroom training
for an organization's staff



+27 (0)11 568 9755

+27 (0)73 156 9707

CLOUDTRAINER – VIRTUAL

JANUARY TO JUNE 2022 PUBLIC TRAINING DATES

Digital course material with Virtual Instructor Led training (VILT) delivery : Please contact us at info@foxitsm.co.za for more information and pricing.



The courses listed below can also be delivered onsite at your premises for a minimum of 6 delegates

Access to digital course material with live virtual training delivery	DURATION	EXAM BOARD	EXAM VOUCHER (ISSUED AFTER ATTENDANCE)	DELIVERY METHOD	Jan	Feb	Mar	Apr	May	Jun	
ITIL® 4 Foundation	2 days	PEOPLECERT	Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.	Virtual Instructor-Led Training (VILT) MS Teams	17-18	7-8 24-25	3-4 24-25	4-5	5-6 23-24	2-3 23-24	
Agile Project Management (AgilePM®) Foundation	2 days	APMG			24-25		7-8		9-10		
Agile Project Management (AgilePM®) Practitioner (Includes Official Handbook)	3 days	APMG			26-28		9-11		11-13		
AgilePM® Fast Track Package (FND & Practitioner) (Includes Official Handbook)	5 days	APMG			24-28		7-11		9-13		
Agile Business Analysis (AgileBA®) Foundation	3 days	APMG				14-16	28-30			6-8	
Agile Business Analysis (AgileBA®) Practitioner (Includes Official Handbook)	2 days	APMG				17-18	31-1 Apr			9-10	
AgileBA® Fast Track Package (FND & Practitioner) (Includes Official Handbook)	5 days	APMG				14-18	28-1 Apr			6-10	
Agile Digital Services (AgileDS®) Foundation	2 days	APMG			Agile DS Courses are Scheduled On-Request for 6 Attendees or more						
Agile Digital Services (AgileDS®) Practitioner (Includes Official Handbook)	3 days	APMG			Agile DS Courses are Scheduled On-Request for 6 Attendees or more						
Change Management Foundation	3 days	APMG			31-2 Feb				6-8		27-29
Change Management Practitioner (Includes Official Handbook)	2 days	APMG				3-4			11-12		30-1 Jul
Change Management Fast Track Package (FND & Practitioner). (Includes Official Handbook)	6 days	APMG			31-4 Feb				6-8 11-12		27-1 Jul
SIAM (Service Integration & Management) Foundation	3 days	EXIN			28 – 2 Mar					25-27	
SCRUM Master	2 days	APMG			20-21		22-23			3-4	
Stakeholder Engagement Foundation	3 days	APMG				21-23				16-18	13-15
COBIT® 2019 Foundation	2 days	ISACA				21-22			11-12		20-21
COBIT® 2019 Design & Implementation	2 days	ISACA						14-15		25-26	

IMPORTANT: It is a pre-requisite to pass foundation exams in order to take practitioner or advanced exams.

CLOUDTRAINER – VIRTUAL

JULY TO DECEMBER 2022 PUBLIC TRAINING DATES

Digital course material with Virtual Instructor Led training (VILT) delivery : Please contact us at info@foxitsm.co.za for more information and pricing.



The courses listed below can also be delivered onsite at your premises for a minimum of 6 delegates


Access to digital course material with live virtual training delivery	DURATION	EXAM BOARD	EXAM VOUCHER (ISSUED AFTER ATTENDANCE)	DELIVERY METHOD	Jul	Aug	Sep	Oct	Nov	Dec	
ITIL® 4 Foundation	2 days	PEOPLECERT	Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.	Virtual Instructor-Led Training (VILT) MS Teams	4-5 18-19	1-2 29-30	5-6 19-20	3-4 17-18	3-4 21-22	1-2 12-13	
Agile Project Management (AgilePM®) Foundation	2 days	APMG			11-12		12-13		7-8		
Agile Project Management (AgilePM®) Practitioner (Includes Official Handbook)	3 days	APMG			13-15		14-16		9-11		
AgilePM® Fast Track Package (FND & Practitioner) (Includes Official Handbook)	5 days	APMG			11-15		12-16		7-11		
Agile Business Analysis (AgileBA®) Foundation	3 days	APMG				22-24		10-12		5-7	
Agile Business Analysis (AgileBA®) Practitioner (Includes Official Handbook)	2 days	APMG				25-26		13-14		8-9	
AgileBA® Fast Track Package (FND & Practitioner) (Includes Official Handbook)	5 days	APMG				22-26		10-14		5-9	
Agile Digital Services (AgileDS®) Foundation	2 days	APMG			Agile DS Courses are Scheduled On-Request for 6 Attendees or more						
Agile Digital Services (AgileDS®) Practitioner (Includes Official Handbook)	3 days	APMG									
Change Management Foundation	3 days	APMG				15-17		24-26			
Change Management Practitioner (Includes Official Handbook)	2 days	APMG				18-19		27-28			
Change Management Fast Track Package (FND & Practitioner). (Includes Official Handbook)	6 days	APMG				15-19		24-28			
SIAM (Service Integration & Management) Foundation	3 days	EXIN				3-5				28-30	
SCRUM Master	2 days	APMG				7-8		8-9	31-1 Nov		
Stakeholder Engagement Foundation	3 days	APMG				20-22		21-23		23-25	
COBIT® 2019 Foundation	2 days	ISACA				4-5					
COBIT® 2019 Design & Implementation	2 days	ISACA									

IMPORTANT: It is a pre-requisite to pass foundation exams in order to take practitioner or advanced exams.

CLouDTRAINER – DIY SELF-PACED ONLINE COURSES

All of our course delivery is On-Demand to suit [your personal schedule and needs](#)

Please contact us at info@foxitsm.co.za for more information and pricing.

 Online courses utilising streaming delivery formats	DURATION	EXAM VOUCHER (ISSUED AFTER COMPLETION)
ITIL® 4 Foundation	180 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: High Velocity IT (HVIT)	180 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: Drive Stakeholder Value (DSV)	180 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: Direct, Plan & Improve (DPI)	180 days online access	Web-proctored exam voucher
ITIL® 4 Specialist: Create, Deliver & Support (CDS)	180 days online access	Web-proctored exam voucher
ITIL® 4 Managing Professional Course Bundle	180 days online access	Web-proctored exam voucher
ITIL® 4 Transition to Managing Professional	180 days online access	Web-proctored exam voucher
SIAM® Foundation	180 days online access	Web-proctored exam voucher
SIAM® Professional	180 days online access	Web-proctored exam voucher
DevOPS Foundation	180 days online access	Web-proctored exam voucher
COBIT 5 Foundation	180 days online access	Web-proctored exam voucher
Online web-proctored exam voucher issued after course completion. Exam taken at time and date convenient to you.		

IMPORTANT: Having passed the ITIL 4 Foundation exam is a pre-requisite for the ITIL 4 Specialist exams.
A certificate/proof of completion is required to book your exam.



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